



Travel destination restrictions

Stay informed about travel restrictions and understand which destinations may not be covered by Travelex insurance products to enjoy a great travel experience.



Comprehensively sanctioned destinations¹

Travelex travel insurance products do not provide coverage for trips to or cruises that port at destinations sanctioned by OFAC or Zurich Group. Please refer to the list below.

- Belarus
- Cuba (see below)
- Iran
- North Korea
- Russia
- Syria
- Regions of Ukraine (Crimea, Luhansk, Donetsk [district], Kherson, and Zaporizhzhia)

The U.S. Department of the Treasury's [Office of Foreign Assets Control](#) (OFAC) administers and enforces economic and trade sanctions based on U.S. foreign policy and national security goals against targeted foreign countries and regimes, terrorists, international narcotics traffickers, and other groups that threaten the national security or economy of the United States.

Important notes:

- Restricted destinations are subject to change. Visit [TravelexInsurance.com/customer-service/travel-alerts/blocked-destinations](#) for the current list of restricted destinations.
- Multiple-destination trips where one of the destinations is on the restriction list will not be honored for the purchase of travel insurance or at the time of claim.
- If a traveler chooses "unknown" as their destination or does not disclose a destination at the time of purchasing a travel insurance plan and later files a claim for a restricted destination, then the claim may be denied.
- All terms and conditions of the policy apply. See policy for details.

Additional destination restrictions

- Afghanistan
- Burkina Faso
- Central African Republic
- Gaza strip
- Haiti
- Iraq
- Israel²
- Lebanon
- Libya
- Mali
- Myanmar (Burma)
- Somalia
- South Sudan
- Sudan
- Ukraine
- Venezuela
- West Bank²
- Yemen

Travelex Insurance Services Inc. strongly believes in remaining compliant with U.S. government regulations while continuing to serve you and your clients.

For more information: Contact the Travelex Customer Solutions center at +1.800.228.9792.

Enrollment processing for Cuba destinations

Enrollments for travel to Cuba are accepted through special processing by calling our Customer Solutions team at +1.800.228.9792. They will assist you in enrolling in a plan. Be prepared to provide the following:

- Name of traveler(s)
- Date(s) of birth
- Date(s) of travel
- Reason for travel³
- Name of travel agency/service provider
 - Sponsoring organization (if the reason for travel relates to educational activities)
- Primary traveler's:
 - Phone number
 - Address, city, state, ZIP code
- Accommodations
 - Name and address of all accommodations for the policyholder. This may be the name and address of a family member with whom the policyholder is staying.

¹Restricted destinations are subject to change. Visit [TravelexInsurance.com/customer-service/travel-alerts/blocked-destinations](#) for the current list of restricted destinations. ²Coverage may apply on certain plans with some limitations. ³Must be one of the authorized reasons under the Department of Treasury, Office of Foreign Assets Control, 31 CFR Part 515, of Cuban Assets Regulations. You may review the Cuban Assets Control Regulations at <https://OFAC.Treasury.Gov/Sanctions-Programs-And-Country-Information/Cuba-Sanctions>. You must comply with these regulations and accommodation restrictions list published by OFAC at <https://www.State.Gov/Division-for-Counter-Threat-Finance-and-Sanctions/Cuba-Restricted-List>. 1025-RESCONFLY1_US_070726_V4