

Dream. Explore. Travel On.



## IMPORTANT OFAC COVERAGE UPDATE

Travelex strongly believes in remaining compliant to government regulations, while continuing to serve you and your client.

Travelex protection plans are not available to cover trips to or cruises who port in OFAC sanctioned destinations (please refer to list below).

The U.S. Department of the Treasury's [Office of Foreign Assets Control](#) (OFAC) administers and enforces economic and trade sanctions based on U.S. foreign policy and national security goals against targeted foreign countries and regimes, terrorists, international narcotics traffickers, and other groups which threaten the national security or economy of the United States.

### Destination Restrictions: (subject to change per government notice)

- Crimea Region of Ukraine
- Iran
- Libya
- North Korea
- Syria

### Important Notes:

- Multiple destination trips where one of the disclosed destinations is on the above restriction list will not be honored for purchase or at time of claim.
- If a traveler chooses 'unknown' as their destination or does not disclose a destination at time of purchase and then files a claim for a destination on the restriction list above, the claim may be denied.

### Enrollment Processing for Cuba Destinations:

Enrollments for travel to Cuba are accepted through special processing by calling our Customer Solutions Team at 1-800-228-9792. They will assist you in enrolling in a plan. Be prepared to provide the following:

- Name of traveler(s)
- Date(s) of birth
- Date(s) of travel
- Name of Travel Agency/Service Provider
- Sponsoring Organization (if reason for travel relates to Educational Activities)
- Primary traveler's:
  - Phone number
  - Address, City, State, Zip
- Reason for travel\*
- Name and address of all accommodations of the policyholder. This may be the name and address of a family member that the policyholder is staying with.\*\*

For further questions, please call our Customer Solution Center at 1-800-228-9792.

\*Must be one of the authorized reasons under the Department of Treasury, [Office of Foreign Assets Control](#), 31 CFR Part 515, of Cuban Assets Regulations.

\*\* On September 23, 2020, President Trump announced a prohibition against U.S. travelers, including those visiting family, from staying at over 400 hotels linked to the Cuban government (essentially all Cuban hotels) and at privately owned residences for rent (casas particulares) if they are controlled by a prohibited Cuban government official or Communist Party member (or a close relative of either). Per OFAC FAQ 839, any existing travel-related arrangements that include lodging at properties in Cuba identified on the Cuba Prohibited Accommodations List will continue to be permitted, provided that those travel-related arrangements were initiated prior to the State Department's addition of the property to the list as published in the Federal Register September 23, 2020. 11.20